**Operational Handover Documentation**

* **Goal**: Equip internal support teams to take full control post-project.
* **Content**:
  + **Standard Operating Procedures (SOPs)** for 5G optimization modules
  + Escalation matrix by function (e.g., RAN, core, edge)
  + Contact directory of SMEs (internal + vendor)
  + Access credentials handover logs with audit confirmation
* **Formats**: PDF + Shared internal Confluence links
* **Training Mode**:
  + On-call shadowing periods
  + Knowledge transfer webinars
  + Walkthrough recordings